



WARRANTY POLICY – LEDRite, LLC manufactured Products

L.E.D. Rite, LLC (“LEDrite”) guarantees superior quality of products by offering a five-year limited warranty to the original purchaser. With the proof of purchase, the properly installed products should be free from defects in the material and workmanship for up to the Warranty period from date of shipment.

A defect in the LED lighting is considered when the light output degradation is greater than 30% or when any individual LED fails completely, over the Warranty period.

LIMITATIONS OF WARRANTY

1. This Warrantee applies only to products used in USA.
2. This Warrantee applies only to the repair or replacement of products.
3. This Warrantee applies only when the product is properly handled, installed and maintained according to instructions provided by LEDrite.
4. This Warrantee does NOT apply to defects resulting from improper installation, repair, altering parts, maintenance, abuse, fire, vandalism, or acts of God.
5. This Warrantee does NOT include field labor or service charges related to the repair or replacement of the product.

PROCEDURE FOR CLAIMS

1. Notify LEDrite in writing within 60 days of the defect to make a claim under this Warranty. The information that must be provided: Company name, address, contact person, phone number, email address, product part number, and description of the defect, addressed to :

L.E.D. Rite, LLC Claims Department
120 Rowell Road
Hampshire, IL 60140

2. LEDrite will issue a Return Merchandise Authorization (RMA) number and the return address after reviewing the claim. The defective product(s) must be returned, prepaid freight within 30 days of RMA assigned. LEDrite may request from the user the installation, maintenance record and a copy of the original invoice or receipt.

Note : Please do not ship the product without a RMA number. LEDrite has the right not to return any products without a RMA number. It is Customer’s responsibility for the product(s) during shipment.

3. LEDrite technical support will review and test the returned products according to the provided defect description. If no defect being detected or the claim does not meet the requirements of the Warranty, the burden of testing and shipping charges will be on the Customer. Otherwise, LEDrite will repair the product and ship back to the Customer freight collect.